



USER MANUAL

JABRA ENHANCE™ PLUS



WARNING: If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

WARNING: When to See a Doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months
- Your ear feels painful or uncomfortable
- You have a lot of ear wax, or you think something could be in your ear
- You get really dizzy or have a feeling of spinning or swaying (called vertigo)
- Your hearing changed suddenly in the past 6 months
- Your hearing changes: it gets worse then gets better again
- You have worse hearing in one ear
- You hear ringing or buzzing in only one ear

WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort does not go away, contact your hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

**WARNING:**

- If the outer casing of your earbuds or charging case are broken, the rechargeable batteries inside may leak. In this case, do not attempt to use the earbuds or charging case – contact your hearing care professional.
- Battery leakage can cause chemical burns. If you get exposed to battery leakage material, rinse immediately with warm water. If you get chemical burns, redness or skin irritation from battery leakage, seek medical attention.
- If the earbuds or charging case are broken, do not use them.
- Never leave people with cognitive, intellectual or mental challenges unsupervised while using their earbuds or charging case.
- Different types of radiation, e.g. from NMR, MRI or CT scanners, may damage the earbuds or charging case. It is recommended not to wear earbuds during these or other similar procedures. Other types of radiation, such as burglar alarms, room surveillance systems, radio equipment, mobile telephones, contain less energy and will not damage the earbuds or the charging case. However, they have the potential to momentarily affect the sound quality or temporarily create undesired sounds from the earbuds.
- Do not wear the earbuds or use the charging case in mines, oil fields, or other explosive areas unless those areas are certified for hearing aid use.
- Your earbuds are tuned to your hearing. Do not allow others to use your earbuds as this may damage their hearing.
- Swallowing an earbud or loose EarGels can result in choking and can be harmful to your health. If an earbud or EarGel are swallowed, seek immediate medical attention.

- Keep earbuds and EarGels away from pets, children and people with cognitive, intellectual or mental health challenges.
- The earbuds and charging case contain Li-Ion batteries. Exposure or ingestion can be seriously harmful. Never put the earbuds in your mouth.
- Do not dispose of your earbuds or charging case with ordinary household waste. Your earbuds and charging case should be disposed of at sites intended for electronic waste.
- Never use a damaged charging case. A damaged and incorrectly reassembled charging case can cause electric shock or fire when the product is subsequently used.
- Do not attempt to disassemble the charging case as it may expose you to dangerous electric shock, and cause the warranty to terminate.
- Avoid charging in extremely high or low temperatures and do not use the charging case outdoors or in damp areas.
- The charging case contains a Li-Ion battery. Consult airline for details regarding transportation of the charging case.
- Immediately discontinue using the earbuds and contact a physician if you experience discomfort or ringing in the ears. Prolonged use can cause damage to the residual hearing, tinnitus or hyperacusis.
- Consult a hearing care professional if you think there may be a foreign object in your ear canal.
- The battery is built-in and cannot be replaced. Use of other batteries may present a risk of fire, explosion, or chemical burn.
- No modification of the earbuds or charging case is allowed.

- Exposing the earbuds or charging case to electrostatic discharge may damage the earbuds or charging case or lead to temporary malfunction.
- Connecting the charging case to a bad power adapter or a bad powerline may damage the charging case or lead to temporary malfunction.
- Avoid extensive vibrations or dropping the earbuds or charging case.
- The earbuds and charging case contain Li-Ion batteries that may get hot. The earbuds up to +110 degree Fahrenheit or 43 degree Celsius. Immediately discontinue using the earbuds or charging case if the earbuds or charging case feel hot.
- The earbuds should be used only as described in this user manual. Incorrect use may result in damage to the residual hearing, listening fatigue, or failure to provide sound awareness.
- In general, exposure to loud sounds can damage your hearing. The earbuds are not to be used as hearing protection. Wear normal hearing protection in loud sound environments.
- When wearing the earbuds, make sure to stay alert to sounds around you.
- Tinnitus may affect your ability to successfully personalize your earbuds.

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful.

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

Note: If you remain concerned, consult a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss.

People who start using hearing aids sometimes need a few weeks to get used to them. Similarly, many people find that training or counseling can help them get more out of their devices.

If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening – for example, noisy environments.

Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them “adverse events,” and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated

battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.



CAUTION:

- When the wireless function is activated, the device uses low-powered digitally coded transmissions in order to communicate with other wireless devices. Although unlikely, nearby electronic devices may be affected. In that case, move the earbuds away from the affected electronic device.
- The earbuds are designed for occasional wear. Long term wearing may result in discomfort and potential ear pain.
- If you experience side effects, contact a hearing care professional. Possible side effects from wearing the earbuds may be:
 - Dizziness
 - Tinnitus
 - Perceived worsening of hearing loss
 - Nausea
 - Headache
 - Skin reaction
 - Excessive ear wax accumulation
- Your earbuds may be tuned differently. Do not wear the left and the right earbuds in the wrong ear as this could damage your hearing.
- Never attempt to modify the shape of the earbuds or the EarGels. This can cause skin reactions or sharp edges, leading to scratches or sores.

- Always keep your iPhone updated with the latest version of iOS provided by Apple.
- Never use alcohol or other cleaning solutions to clean your earbuds or charging case. This can damage the earbuds and may cause a skin reaction.
- Ear wax or other residues on the earbuds might cause infection. Clean the earbuds as instructed to avoid this.
- Do not attempt to dry the earbuds or charging case in an oven, microwave or other heating equipment. This will cause them to melt and may cause burns to your skin.
- For safety reasons, only use the charging case and charging cable supplied with the earbuds.
- Selecting EarGels that are too small may lead to listening fatigue, cause you to miss sound awareness, or cause the earbuds to fall out of your ear.
- Selecting EarGels that are too big may lead to discomfort and ear pain.
- EarGels that are not properly mounted on the earbud may come loose in the ear.
- Use only the supplied Jabra Enhance Plus EarGels with the Jabra Enhance Plus earbuds.
- It is important to do the setup and personalization in one go.
- Perform the personalization in a quiet place and pay full attention to the step-by-step guidance.
- Hearing is unique and influenced by a range of factors including gender and age. It's important to be careful and insert correct gender and year of birth in the personalization.

WELCOME.....	1
INTENDED USE	2
INDICATIONS FOR USE.....	2
CLINICAL DATA (2021)	2
WHAT'S IN THE BOX	3
GETTING TO KNOW YOUR EARBUDS.....	5
GETTING TO KNOW YOUR CHARGING CASE.....	6
FIRST TIME USE.....	7
HOW TO WEAR	13
HOW TO MANUALLY PAIR	16
HOW TO CHARGE.....	19
WHAT THE LEDS MEAN.....	22
HOW TO USE	24
JABRA ENHANCE APP.....	26
APP CONTROLS	29
HOW TO UPDATE FIRMWARE.....	31
HOW TO CARE FOR YOUR DEVICE.....	32
REPLACEMENT ACCESSORIES	34
FAQS AND TROUBLESHOOTING.....	36
WARRANTY	38
SYMBOLS & ADVISORIES.....	39
TECHNICAL SPECIFICATIONS.....	40
FCC AND ISED STATEMENT.....	42

WELCOME

Thank you for purchasing Jabra Enhance Plus. We hope you enjoy your new earbuds!

JABRA ENHANCE PLUS FEATURES

- Enhanced hearing for clearer conversations and music
- Optimized sound for different environments
- Water and dust resistant, 1-year warranty
- Miniaturized design for a comfortable fit
- Up to 12 hours battery, 35 hours total with charging case
- Simple setup through the Jabra Enhance app

THIS PRODUCT MAY HELP YOU IF YOU:

- Strain to follow conversations in both quiet and noisier environments
- Miss important information during conversations
- Have trouble hearing at a distance
- Have trouble understanding the TV or telephone calls

INTENDED USE

The Jabra Enhance Plus self-fitting hearing aids are intended to amplify sound for individuals 18 years of age or older with perceived mild to moderate hearing impairment.

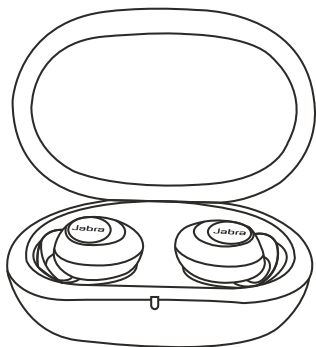
INDICATIONS FOR USE

The Jabra Enhance Plus self-fitting hearing aids are intended to amplify sound for individuals 18 years of age or older with perceived mild to moderate hearing impairment. They are adjusted by the user to meet the user's hearing needs. No pre-programming or hearing test is necessary. The device is intended for direct-to-consumer sale and use without the assistance of a hearing care professional.

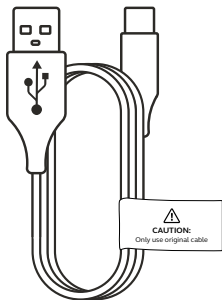
CLINICAL DATA (2021)

In a clinical investigation study, people with mild to moderate hearing impairment generally experienced similar hearing benefit, and were equally satisfied, when using the Jabra Enhance Plus compared with professional fitting of the same device. There were no adverse events encountered during this study.

WHAT'S IN THE BOX



Earbuds & charging case



Charging cable

S



M



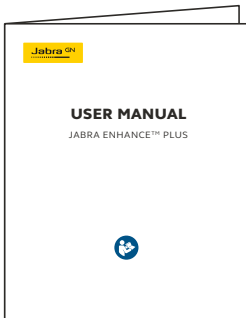
L



Vented EarGels

Closed EarGels

(medium closed EarGels are pre-mounted on the earbuds)

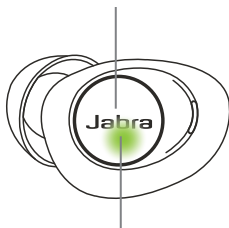


User Manual

GETTING TO KNOW YOUR EARBUDS

Left earbud

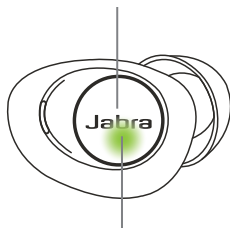
Multi-function
button



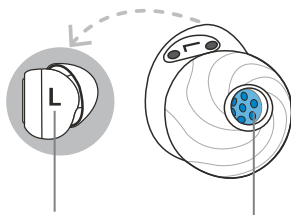
Status LED

Right earbud

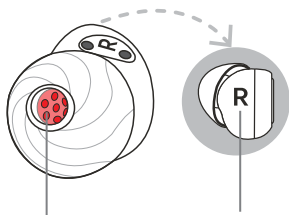
Multi-function
Button



Status LED



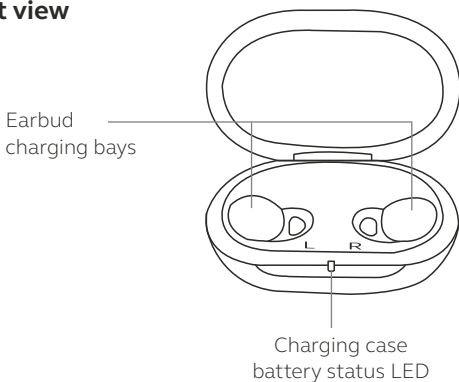
Left earbud indicator



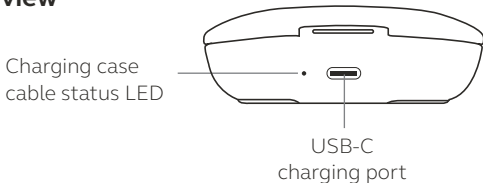
Right earbud indicator

GETTING TO KNOW YOUR CHARGING CASE

Front view



Back view



FIRST TIME USE

BEFORE USING THE EARBUDS



STEP 1/10

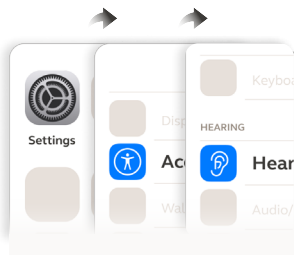
Download the Jabra Enhance app from the App Store to your iPhone®



STEP 2/10

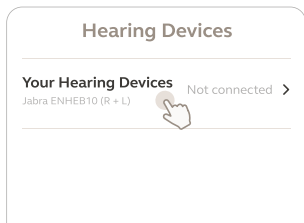
Open the Jabra Enhance app and follow the instructions to start pairing the earbuds to your iPhone. iOS 14 or later is required to use the earbuds.

FOLLOW THESE STEPS WHEN PROMPTED BY THE JABRA ENHANCE APP



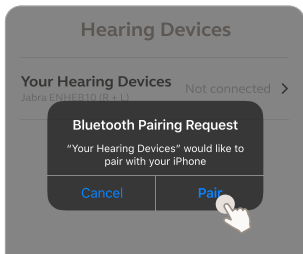
STEP 3/10

On your iPhone, open
**'Settings > Accessibility
> Hearing Devices'**.



STEP 4/10

Find **'Your Hearing
Devices'** and tap to
connect.



STEP 5/10

Accept both pairing requests by tapping **'Pair'** to pair both the left and right earbuds to your iPhone.

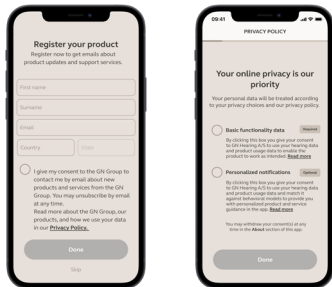
RETURN TO THE JABRA ENHANCE APP



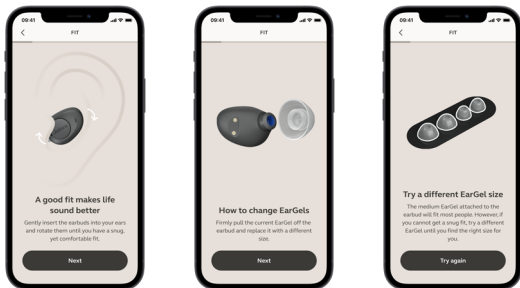
STEP 6/10

To complete the setup of your earbuds, return to the Jabra Enhance app.

STEP 7/10 Register your product to get important updates.

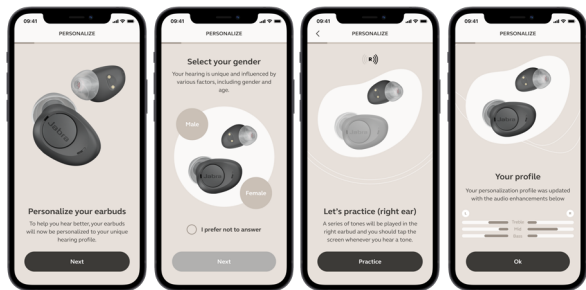


STEP 8/10 Learn how to wear the earbuds and change the EarGel size for the optimal fit and audio quality.



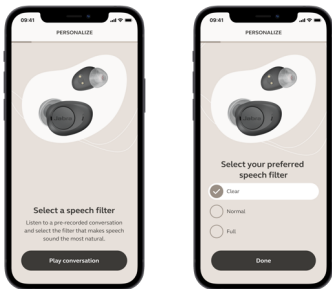
STEP 9/10 Personalize the earbuds to your unique hearing profile.

You will be instructed to find a quiet place, enter your gender and age (be honest, hearing is unique and influenced by a range of factors including age), and then listen to a series of tones that you will need to react to. The earbuds will then be personalized to your hearing profile.



NOTE: To get the most accurate hearing enhancement, always complete the personalization process with snug fitting, closed EarGels.

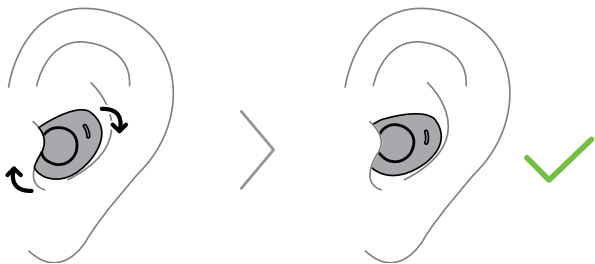
STEP 10/10 Select your preferred speech filter.



Your earbuds are now ready for use.

HOW TO WEAR

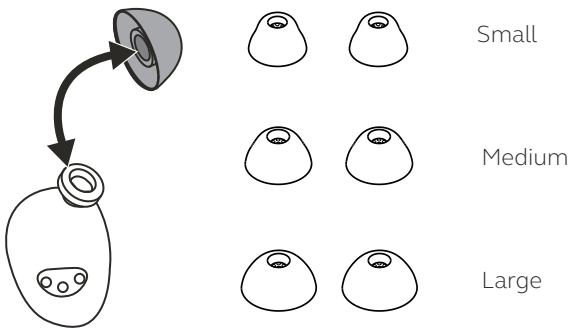
Insert the earbuds into your ears and gently rotate them as indicated until you have a snug, yet comfortable fit.



CHANGING EARGEL SIZE

It is important to wear the earbuds correctly with the correct EarGel size for your ears to ensure the optimal audio and hearing experience. The medium EarGel will fit most people, however your ear may need a different EarGel size. If you cannot get a snug and comfortable fit, it is recommended to try a different EarGel size. Use only the supplied Jabra Enhance Plus EarGels.

To change an EarGel, firmly pull the current EarGel off the earbud and replace it with a different size.



Selecting EarGels that are too small may lead to listening fatigue, cause you to miss sound awareness, or cause the earbuds to fall out of your ear.

Selecting EarGels that are too big may lead to discomfort and ear pain.

EarGels that are not properly mounted on the earbud may come loose in the ear.

Due to the in-ear wearing style of the earbuds, your sound experience may be affected by bone conduction. Bone conduction is the transfer of sound to the inner ear primarily through the bones of the skull.

You may hear the vibrations of your own voice or chewing. This is known as the occlusion effect.

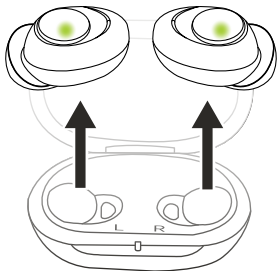
Most people will adapt to this in time. If it continues to be bothersome, try the vented EarGels.

Closed EarGels are recommended for optimal streaming music quality.

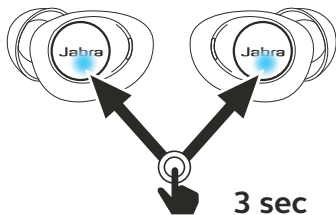
HOW TO MANUALLY PAIR

Follow the steps below if you need to pair the earbuds to a second iPhone, or if they have been unpaired from your first iPhone. If you are pairing for the first time, please follow the instructions on page 7.

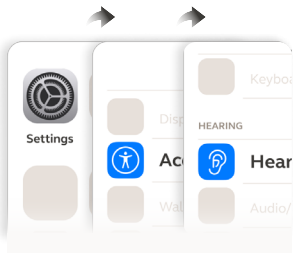
STEP 1/5 Remove the earbuds from the charging case to power them on. The LEDs will light up green.



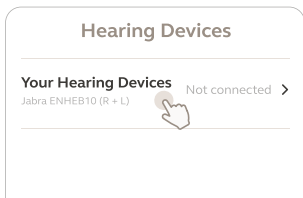
STEP 2/5 Press and hold (3 secs) both the left and the right earbud buttons simultaneously. Do not hold the buttons for longer than 6 seconds. When you release the buttons, the LEDs will flash blue to indicate the earbuds are ready to pair to your iPhone.



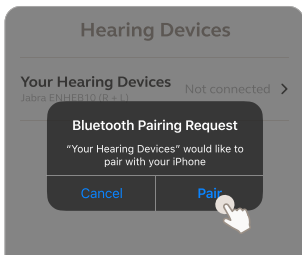
STEP 3/5 On your iPhone, open '**Settings > Accessibility > Hearing Devices**'.



STEP 4/5 Find the **‘Your Hearing Devices’** and tap to connect. The name of the earbuds may differ depending on the name entered when registering the product.



STEP 5/5 Accept both pairing requests by tapping **‘Pair’** to complete the pairing of both the left and right earbuds to your iPhone.

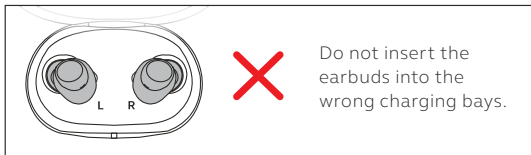
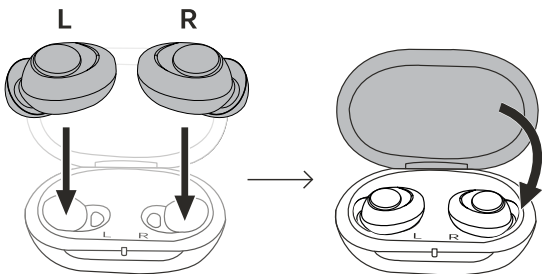


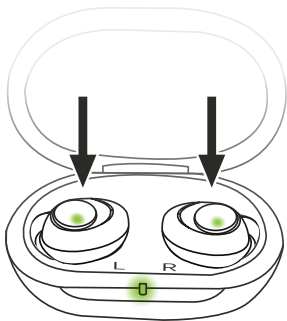
HOW TO CHARGE

The Jabra Enhance Plus lasts up to 12 hours on a single charge and offers up to a total of 35 hours of on-the-go battery life when used with the charging case.

CHARGE THE EARBUDS

Place the earbuds in the charging case and close the lid. It takes up to 2 hours to fully recharge the earbuds.





EARBUD BATTERY STATUS

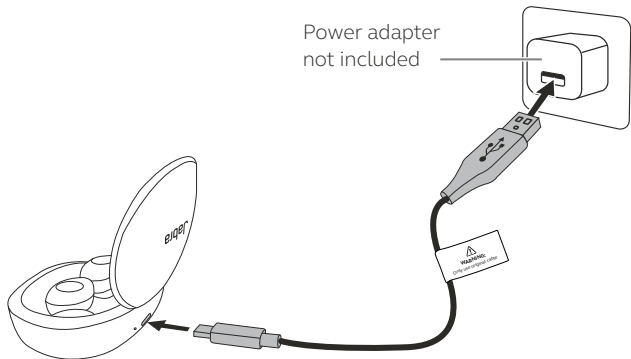
When the earbuds are placed in the charging case, the LEDs on the earbuds will flash red, yellow or green to indicate the battery status of the earbuds. When the earbuds are fully charged, the LEDs will light up solid green. When in use, the earbuds will play a melody to indicate they need to be recharged.

CHARGING CASE BATTERY STATUS

When the lid of the charging case is opened, or the earbuds are placed in or removed from the charging case, the LED on the charging case will light up or flash red, yellow or green to indicate the battery status of the charging case.

CHARGE THE CHARGING CASE VIA USB

Plug the supplied charging cable into a USB power outlet or power adapter (not included) and then connect the cable to the USB port on the charging case. It takes up to 3 hours to fully charge the earbuds and the charging case.



NOTE: The charging case uses USB voltage of $5V \pm 0.25V$. Do not charge the earbuds using a power outlet with a higher voltage



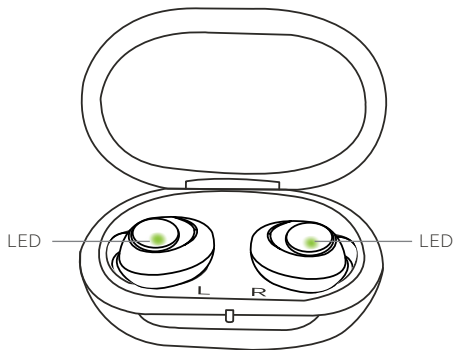
CAUTION: Only use the charging case and charging cable supplied with the earbuds.

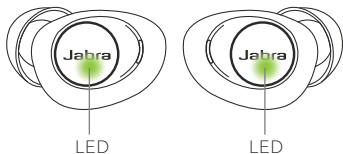
WHAT THE LEDS MEAN

The LEDs on the charging case and earbuds have two battery indication modes. Solid color for status, flashing color when charging.

Earbuds in charging case

- Earbuds fully charged
- ⚡●⚡ Charging - high battery (flashing)
- ⚡●⚡ Charging - medium battery (flashing)
- ⚡●⚡ Charging - low battery (flashing)



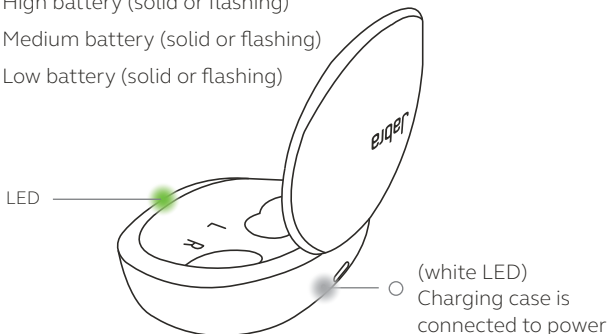


Earbud status

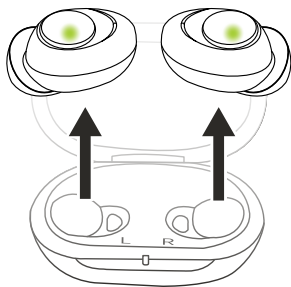
- Powering on
- ⚡ Powering off (flashing)
- ⚡ Pairing (flashing)
- Paired/connected with app
- ⚡ Resetting or firmware updating (flashing)

Charging case status

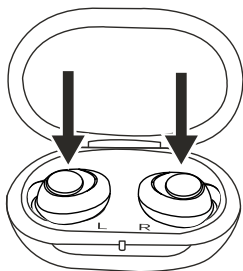
- Fully charged
- ⚡ High battery (solid or flashing)
- ⚡ Medium battery (solid or flashing)
- ⚡ Low battery (solid or flashing)



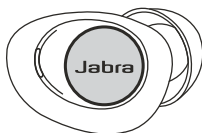
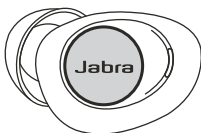
HOW TO USE



Power on



Power off

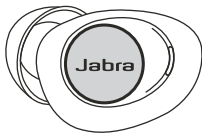


Power on (hold **Left** or **Right** button for 5 secs)
The LEDs will light up green.



Power off (hold **Left** or **Right** button for 7 secs)
The LEDs will flash red.

Left button

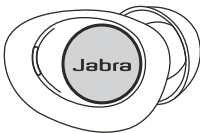


Listen Mode
volume down
(press)



Mute microphone
(double press)

Right button



Listen Mode
volume up
(press)



Answer or
terminate a call
(press)



Reject a call
(double press)



NOTE: Learn about Listen Modes in the App Controls section on page 29.

JABRA ENHANCE APP

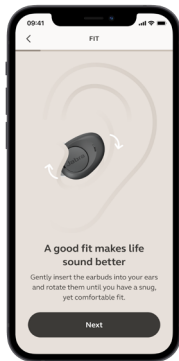
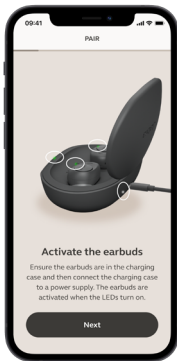
The Jabra Enhance app is the perfect companion for your Jabra Enhance Plus earbuds – providing world-class onboarding, adding extra features and enabling you to personalize the way you use your Jabra Enhance Plus earbuds. The following sections provide an overview of the app. Detailed guidance is provided in the app.



Download the Jabra Enhance app on the app store.

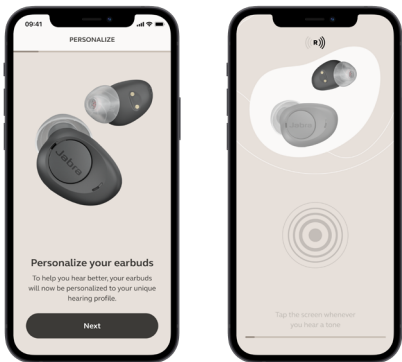
Easy setup & onboarding

Highly user-friendly setup process enabling easy onboarding.



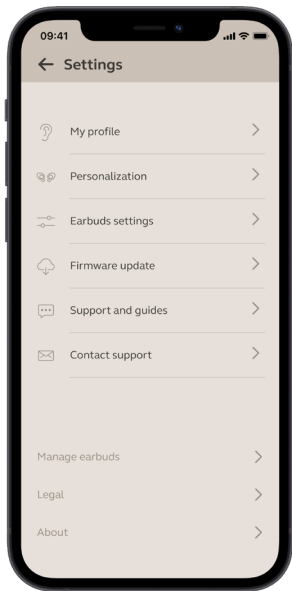
Personalize your earbuds

Customize your personal listening experience using a step-by-step process and get access to your personalized profile. Perform the personalization in a quiet place and pay full attention to the step-by-step guidance.



NOTE: To get the most accurate hearing enhancement, always complete the personalization process with snug fitting, closed EarGels.

Settings menu



My Profile

View your current personalization profile or change your preferred speech filter.

Personalization

Restart the personalization process for your earbuds.

Earbud settings

Select auto-reset volume and notification settings.

Firmware update

Check for firmware updates and manage firmware update options.

Support and guides

View the user manual and set up guides.

Contact Support

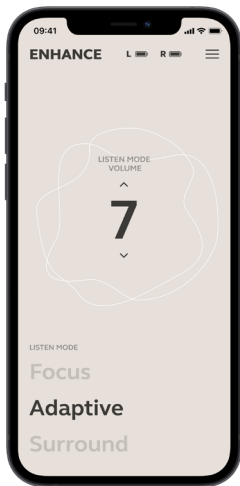
Get in contact with Jabra Support or view technical information.



CAUTION: Always keep your iPhone updated with the latest version of iOS provided by Apple. It is recommended to install all Jabra Enhance app updates and to keep notifications enabled. Only use the Jabra Enhance app with Jabra earbuds.

APP CONTROLS

Using the Jabra Enhance app, you can select your preferred Listen Mode and adjust the Listen Mode volume. The Listen Mode volume can also be adjusted using the earbud buttons.



LISTEN MODES

There are three available Listen Modes: Adaptive, Focus, and Surround.

Adaptive mode automatically enhances speech and sounds based on your surroundings and the conversations around you. When speech is easy to hear, your surroundings will sound as natural as possible. When speech is difficult to hear, adaptive mode intelligently lowers the volume of your surroundings to enable you to hear the person talking.

Focus mode enhances speech and sounds in a narrow zone directly in front of you.

Surround mode enhances sounds coming from all around you.

When you are listening to music or on a call on your iPhone, the Listen mode is automatically locked to **Surround** mode.

LISTEN MODE VOLUME

The Listen Mode volume adjusts the volume of the selected Listen Mode. The default setting for your profile is 7.

Music or call volume on your iPhone can be adjusted using the volume buttons on your phone.

HOW TO UPDATE FIRMWARE

The Jabra Enhance Plus can be updated to the latest firmware version using the Jabra Enhance app. The app will guide you through the process of updating the firmware, which takes approx. 5 minutes to complete.

To ensure you receive automatic notifications whenever a firmware update is available, it is recommended to enable notifications in the Jabra Enhance app. Go to **Settings > Earbud settings** and turn on **Notifications**.

HOW TO CARE FOR YOUR DEVICE

Please follow the advice below for the best user experience and to prolong the life of the earbuds and charging case.

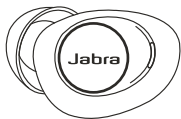
- After removing the earbuds from your ears, or if they become dirty, clean them with a soft, dry, lint-free cloth.
- Clean the charging case using a clean, dry cloth.
- Clean the earbud charging bays inside the charging case using a clean cotton swab.
- Do not use liquid to clean the charging case or the earbuds.
- Apply cosmetics, perfume, after-shave, hairspray, lotions, etc., before wearing the earbuds. These products can damage or discolor the earbuds.
- Never immerse your earbuds in liquid.
- Keep your earbuds away from excessive heat and direct sunlight.
- The earbuds have IP52 limited protection against ingress of dust and water. Avoid the earbuds getting exposed to extensive dust or water. Do not swim, shower or sauna while wearing the earbuds. Earbuds have an IP52 rating as

tested against standard IEC 60529: Degrees of protection provided by enclosures (IP code).

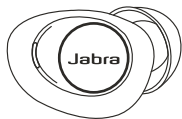
- Always store the earbuds in the charging case and safely protected.
- To prevent the deterioration of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- Never use alcohol or other cleaning solutions to clean your earbuds or charging case. This can damage the earbuds and may cause a skin reaction.
- Ear wax or other residues on the earbuds might cause infection. Clean the earbuds as instructed to avoid this.
- Do not attempt to dry the earbuds or charging case in an oven, microwave or other heating equipment. This will cause them to melt and may cause burns to your skin.
- Do not store the earbuds for extended periods of time without recharging them (max. three months).

REPLACEMENT ACCESSORIES

You can purchase replacement accessories on [Jabra.com](https://www.jabra.com).
Use only official Jabra parts.



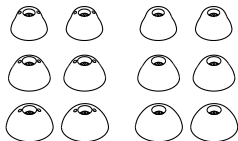
Left earbud



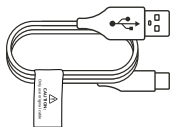
Right earbud



Charging case



EarGels



USB-C charging cable

USING REPLACEMENT EARBUDS

1. Unpair the old earbuds from your iPhone. Go to **Settings > Accessibility > Hearing Devices** on your iPhone and then “forget” the previously paired **Your Hearing Devices**.
2. Power on the earbuds and then press and hold the buttons on both earbuds for 3-6 seconds until the LEDs flash blue on both. This will connect the two earbuds and put them into pairing mode.
3. Pair the earbuds with your iPhone. Go to **Settings > Accessibility > Hearing Devices** and then select **Your Hearing Devices** to pair each earbud individually with your iPhone.

FAQS AND TROUBLESHOOTING

View the FAQs and full troubleshooting guide at Jabra.com/help/enhanceplus

Troubleshooting

Issue	Potential cause	Potential solution
Feedback or “whistling”	Are the earbuds inserted correctly in your ears?	Reinsert the earbuds in your ears.
	Is the volume very loud?	Reduce the volume.
	Are the EarGels broken or clogged?	Replace the EarGels.
	Are you holding an object (e.g. a hat or a telephone mouthpiece) close to the earbuds?	Move your hand away to create more space between the earbuds and the object.
	Is your ear full of wax?	Visit your physician.

Issue	Potential cause	Potential solution
No sound	Are the earbuds turned on?	Turn the earbuds on.
	Are the earbuds charged?	Charge the earbuds.
	Is the charging case charged?	Charge the charging case.
	Is your ear full of wax?	Visit your physician.
Earbuds are not charging	Are the earbuds sitting correctly in the charging case?	Reinsert the earbuds in the charging case.
	Is the charging case charged or plugged into a power source?	Charge the charging case.
My voice sounds like I'm speaking in a tunnel	Are you using closed EarGels?	Try vented EarGels to hear your own voice more naturally.

WARRANTY

GN Hearing A/S warrants that the product shall be free from defects in materials and workmanship for a limited period of:

- Americas/Asia-Pacific/Middle East and Africa: one (1) year
- Europe / Australia: two (2) years

The limited warranty applies from the date the product has been purchased with proof of purchase from an authorized reseller. The limited warranty is also valid for Jabra Enhance replacement earbuds and charging case. Earbuds that malfunction must be repaired by a qualified technician. Do not attempt to open the earbuds as this will invalidate the warranty. Exempt from warranty are limited-life consumable components and accessories subject to normal wear and tear. For warranty and service information, visit www.jabra.com/footerpages/warranty-and-service-consumer.

SYMBOLS & ADVISORIES

The Advisories contain important information which must be fully understood, shared and followed at all times.

Non-compliance may lead to severe personal injuries and/or equipment damages.

Be aware of information marked with the following symbols:



WARNINGS point out a situation that could lead to serious injuries.



CAUTIONS indicate a situation that could lead to minor and moderate injuries.



NOTES refer to advice and tips on how to handle your hearing aid better.



Equipment includes an RF transmitter.



Follow instructions for use.



Do not dispose of electronic devices with ordinary household waste.



Product is a Type B applied part.

TECHNICAL SPECIFICATIONS

OPERATIONAL CONDITIONS:

Temperature: +41 to +104 degree Fahrenheit or +5 to +40 degree Celsius;

Relative humidity range of 15% to 90%, non-condensing.

Water vapor partial pressure not greater than 50 hPa;

Atmospheric pressure range of 700 hPa to 1060 hPa.

TRANSPORT AND STORAGE CONDITIONS:

Temperature: -13 to +158 degree Fahrenheit or -25 to +70 degree Celsius;

+41 to +95 degree Fahrenheit or +5 to +35 degree Celsius at a relative humidity up to 90%, non-condensing.

>+95 to +158 degree Fahrenheit or >+35 to +70 degree Celsius at a water vapour pressure up to 50 hPa

TECHNICAL SPECIFICATIONS:

Reference test gain (60 dB SPL input)	HFA	25 dB
Full-on gain (50 dB SPL input)	Max. HFA	32 dB 26 dB

Maximum output (90 dB SPL input)	Max. HFA	110 dB SPL 104 dB SPL
Fitted OSPL90		Up to 110 dB SPL
Total harmonic distortion	500 Hz 800 Hz 1600 Hz 3200 Hz	0.4% 0.4% 1.0% 0.1%
Equivalent input noise, without Noise reduction	HFA	24 dB SPL
1/3 Octave Equivalent input noise, without Noise reduction	1600 Hz	10 dB SPL
Frequency range		100-8700 Hz
Latency		<15 ms

Data in accordance with ANSI S3.22-2014, ANSI/CTA 2051:2017, IEC 60118-0:2015 and JIS C 5512:2015

For more technical specifications, refer to the Data Sheet at jabra.com/help/enhanceplus

The expected service life for the earbuds, charging case and App is 2 years. This includes the battery in the earbuds.



NOTE: Exposing the earbuds or charging case to temperatures beyond the supported range may cause permanent damages, and the device will normally be tested beyond the minimum storage range specified. For an extended time of storage, it is recommended that the temperature should be kept in the range -4 to +86 Fahrenheit or -20 to +30 degree Celsius.

FCC AND ISED STATEMENT

The earbuds include an RF transmitter that operates in the frequency range of 2.4 GHz - 2.48 GHz. Maximum RF output power transmitted is: WOE46L/R: < 6 dBm

The earbuds contain a magnetic induction radio operating at the 10.667 MHz frequency. The magnetic field strength of the radio for both the WOE46R and WOE46L is max -6 dBm.

The earbud complies with FCC CFR 47 Part 15, subpart C and ICES-003 of the ISED rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.



WARNING:

Do not use in locations where radio transmission is prohibited.

EARBUD TYPES:

WOE46R with FCC ID: X26WOE46R and IC number:
6941C-WOE46R

WOE46L with FCC ID: X26WOE46L and IC number
6941C-WOE46L

The identification number for the mentioned device models can be found on the surface of the earbuds.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules and ISED rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from the one in which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications can void the user's authority to operate the equipment.



NOTE: Use of the Made for Apple badge means that an accessory has been designed to connect specifically to iPhone and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

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MODEL: JABRA ENHANCE PLUS



Declaration of Conformity can be found on www.jabra.com/doc

Manufacturer:

GN Hearing A/S
Lautrupbjerg 7
DK-2750 Ballerup
Denmark

Distributor:

GN Hearing Care Corporation
8001 E Bloomington Freeway
Bloomington, MN 55420
USA

Support:

For assistance, if needed, in setting up, using, or maintaining the Jabra Enhance Plus, or to report unexpected operations or events, please contact:

GN AUDIO USA INC
900 Chelmsford Street, Tower II, 8th Floor
Lowell, MA 01851

Tel: (833) 346-1603
www.jabra.com/support